

### **Documents and requisite understanding needed for rentals:**

- Valid RSA Drivers licence with no endorsements.
- RSA ID Document / Passport
- Proof of residence (not older than three months)
- A cleaning fee of R250 will be levied on caravans and trailers returned dirty
- Client to ensure his vehicle / caravan towing combination is correct in terms of GVM Laws

### **Terms and conditions**

#### **Rental duration:**

- 3 Days minimum rental period (excludes all long weekends)
- 4/5 Days minimum rental period over long weekends
- 14 Days minimum rental period in December
- Collections available Monday – Friday from 08h00 - 15h00, Returns by 12h00. Collections location: Corner Minuach and Shelton Ave, Gate 6.
- Regardless of collection time the day of collection is counted as day one, rental is 24hrs or part thereof
- Returns after 12h00 will incur an additional days charge
- NO REFUNDS FOR EARLY RETURNS.
- NO RETURNS ON SUNDAY AND PUBLIC HOLIDAY. SUNDAY AND PUBLIC HOLIDAY WILL BE COUNTED AS PART OF RENTAL.

#### **Office hours**

- Monday – Friday: 08h00 to 16h30
- Saturday: 08h00 to 12h00
- Offices are CLOSED on Sundays & Public Holidays

#### **Payment**

- Prices quoted in South African Rand.
- Rental amount to be paid on or before day of collection/delivery
- Accepted forms of payment include cash, Visa or Mastercard and Electronic fund transfer (EFT).
- Banking details: Camp Guru Close Corporation, Standard Bank, account number 220803056, Greenstone branch number 016342
- SWIFT Code SBZAJJ

#### **Cancellation fees and Deposits:**

- No charges for cancellations of more than 45 days in advance
- 100% Cancellation fee on gross contract price for cancellations less than 7 days in advance or ‘no shows’
- R500 Deposit on reservation of rental unit payable within 72 hrs of reservation. Failing to make such payment within said time frame, reservation will be deemed cancelled.
- R4500 (Balance of Deposit) Payable 21 days prior to collection of rental unit. (In Season & Long Weekends)
- R4500 (Balance of Deposit) Payable 7 days prior to collection of rental unit (Out of Season)

#### **Travel restrictions:**

- Trailer and caravan hire limited to within South African borders only.
- Trailers and caravans are not permitted on restricted roads

#### **Weight restrictions**

- It is the responsibility of the hirer of the rented caravan or trailer NOT to overload the unit.
- Damages incurred due to overloading will be charged to the hirer.

#### **Not permitted**

- It is not permitted to transport any person in the rented caravan or on the trailer.
- It is not permitted to transport any animal in the rented caravan.
- It is not permitted to smoke or light a candle in the rented caravan.

#### **Traffic infringements:**

- Camp Guru Close Corporation reserves the right to charge the hirer for any traffic fines incurred while the unit was in possession of the hirer. Regardless of the date at which we receive the fine, even 2 months later for example, client expected to pay in full.
- Camp Guru Close Corporation further reserves the right to charge the hirer for any additional administrative costs associated with accidents and third party damage not disclosed or disclosed on return of the rented caravan or trailer.

#### **Cleaning**

- As the unit is clean on collection we require that the unit be clean on return.
- A cleaning fee of R250 will be levied on caravans and trailers returned dirty
- **Please note that an additional R1,000 will be levied against an uncleaned toilet potty**

**Insurance**

- Camp Guru Closed Corporation's caravans and trailers are comprehensively insured and it is compulsory to take insurance on rental of our caravans.
- A damage excess as agreed or quoted will be charged against the hirer's Visa or Master Card on an 'authorization' basis.
- In the event that the hirer does not have a credit card, a damage excess as agreed or quoted may be paid cash.
- The hirer remains liable for any loss or damage incurred in the event the insurance company fail to compensate
- Camp Guru Close Corporation for losses due to actions of the hirer.
- A R5,000 dep is the first amount payable in the event of a major incident
  - \* Major incidences is damage in excess of R5,000 after which the insurance will be applied
  - \* Minor incidences and shortages will be deducted from the deposit and balance refunded to client
  - \*\* Minor incidences must be referred to as damage less than R5,000

**Accidents**

- Caravans and trailers involved in an accident that deem the caravan or trailer to not be towable will be replaced subject to availability (this can not be guaranteed). Such replacement units are to be collected from Camp Guru Close Corporation (4 Sheri Street/58 Shelton Avnue, Harmelia, Edenvale). By special arrangement a replacement unit can be delivered for the hirer's account
- The hirer will be responsible for the recovery and transport of the accident damaged caravan or trailer to Camp Guru Close Corporation (4 Sheri Street/58 Shelton Avenue, Harmelia, Germiston). By special arrangement Camp Guru Close Corporation can recover the caravan or trailer and return it to the rental depot, this will however be for the hirer's account.
- Recovery charges are at R20/Kilometer
- In the event of the hirer being unwilling or unable to collect a replacement caravan or trailer, no refunds for early termination of the rental contract will apply.
- In the event of the hirer taking a replacement caravan or trailer the hirer will enter into a new rental agreement.

**Insurance exclusions**

- Not adhering to travel restrictions noted in our terms and conditions
- Towing under the influence of drugs or alcohol
- The terms of the rental contract are breached

**Jurisdiction**

The hirer hereby consents to the jurisdiction of the magistrate's court having jurisdiction over his person in respect of all legal proceedings connected with this agreement, notwithstanding that the matter in dispute exceeds the courts jurisdiction. Notwithstanding the foregoing the Lessor shall be entitled to institute proceedings against the hirer in the division of the High Court having jurisdiction in the matter.

**Proof of amounts due**

A certificate signed by any manager, accountant or director of Camp Guru Close Corporation whose capacity and authority need not be proved is prima facie proof of the matter of evidence stated therein in regard to any amount owing by the hirer and the finance charge rate applicable.

**Domicilium**

Camp Guru Close Corporation chooses as its domicilium et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of any nature whatsoever, 4 Sheri Street/ 58 Shelton Avenue, Germiston, Edenvale, Gauteng, S.Africa.

**Law to apply**

This agreement is in all respects governed and construed in accordance with the laws of the Republic of South Africa.

**Indemnity**

The signatory on behalf of the hirer and in his personal capacity hereby acknowledges the fact that the subsequent towing or use of a caravan/trailer and/or goods rented in terms hereof may be hazards and/or involve dangers with regards these activities or associated activities and hereby on behalf of myself/hirer, my/its heirs, administrators or assigns hereby indemnify and hold harmless Camp Guru Close Corporation and/or its agents, employees and/or its tour operators/organizers from any liability or damages or delays or inconvenience or accident or any cause arising whatsoever. Under no circumstances will the Lessor be responsible for damage to tyres, rims and jockey wheels.

Signed at \_\_\_\_\_ Date \_\_\_\_\_ Signature \_\_\_\_\_

**Banking details for deposit refunds:**

<b>Account holder</b>	
<b>Bank</b>	
<b>Account Nr</b>	
<b>Branch code</b>	